



## HUBBARD HOUSE VOLUNTEER FREQUENTLY ASKED QUESTIONS

### **Who can volunteer?**

We welcome women, men and teens (minimum age is 16.) from our diverse community and there are no minimum work or educational requirements to volunteer. Prospective volunteers must attend an orientation session, complete a background check, and attend a tour and interview session with our staff prior to placement. *(Group Volunteer Projects excluded.)*

### **What is volunteer orientation? How often is it offered?**

Hubbard House wants to ensure that our volunteers are well prepared to do their jobs. We provide comprehensive training and ongoing support to help you make a difference in the community. The initial orientation session helps you learn more about the agency, the services we offer, and how you can provide support. Orientation sessions are offered monthly with the exception of July and December. Volunteers wishing to work in positions that provide direct assistance to victims must attend our Advocacy training program as well. *(Group Volunteer Projects excluded.)*

### **What is a background check?**

We ask that you provide personal information such as current name, previous names used, date of birth, gender and race, drivers license, and social security numbers so the Florida Department of Law Enforcement can process your background. Background checks are a minimal cost to volunteers. *(Group Volunteer Projects excluded.)*

### **What is Advocacy training?**

Our Advocacy training program is an intensive curriculum that prepares attendees with an extensive knowledge of domestic violence, including safety planning for victims and children, an overview of the legal system, characteristics of perpetrators, and tips for effective advocacy. By completing the curriculum and passing the written test, participants are registered for privileged status through FCADV (Florida Coalition Against Domestic Violence) and the State of Florida, meaning any communication shared between you and a Hubbard House client will be held confidential.

### **Is there a cost for training?**

All training sessions are free for those who volunteer.

### **How often is Advocacy training offered?**

Hubbard House is fortunate to benefit from strong student involvement and has tailored training to meet their service requirements, thus extended training is offered three times a year at the beginning of every college semester in January, May, and September. It is a four-part series customarily offered on two consecutive Saturdays from 10 a.m. to 5 p.m. and two consecutive Tuesday evenings from 5:30 p.m. to 9:30 p.m. Volunteers may split their attendance into more than one session if necessary to complete the curriculum.

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**Does every volunteer position require Advocacy training?**

Hubbard House offers both entry-level and advanced volunteer positions. Volunteer positions requiring Advocacy training are marked by an asterisk in the Volunteer Opportunities section. Advocacy training is a mandatory requirement for all staff as well as most college and university internship programs. *(Group Volunteer Projects excluded.)*

**What does the interview consist of and when is that held?**

Interview sessions are a chance for you and the staff to get to know each other and are held after prospective volunteers attend an orientation. The staff will provide you with a tour of the agency and discuss your areas of interest and your availability. Those interested in entry-level areas will be placed in a position at that time. Those planning on attending the Advocacy training may elect an entry-level placement at that time or wait for the next training to be placed into service.

**How can I get more information?**

To receive an information packet, call 904-354-0076, ext. 251 to speak with our Volunteer Program Specialist or email us your mailing address at [volunteer@hubbardhouse.org](mailto:volunteer@hubbardhouse.org).